

Curriculum Vitae

I have omitted my home address and phone number from the online version of my CV. Please email me if you require this information.

mail@mattbloomfield.co.uk

Key Skills

- Competent repairer of PCs, servers, printers and other peripherals
- Windows 95,98,ME,2000(Pro, Server and Advanced Server),XP,2003
- MS Office 97,2000,XP,2003
- Active Directory Administration
- MS Exchange Administration
- Veritas Net Backup and Veritas Backup Exec
- BlackBerry Enterprise Server and hand-held device support
- Good working knowledge of TCP/IP, DNS, DHCP, routing
- Exposure to a variety of programming and scripting languages: C, C++, Java, HTML, JavaScript, PHP, XML, SQL

Employment History

2002 to present: West Hertfordshire Hospitals NHS Trust

West Hertfordshire Hospitals NHS Trust provides acute healthcare services to west Hertfordshire across four sites. As part of a team I support approximately 4000 users and 5000 devices.

Core duties/responsibilities:

- Desk-side and remote support using Microsoft SMS
- Break/fix hardware support
- MS Windows installation, configuration and troubleshooting
- MS Office installation, configuration and troubleshooting
- Network account administration using Active Directory
- Project roll-outs of new equipment
- Building desktop PCs from Ghost images
- Server configuration, installation and maintenance
- Backing up and restoring data on a number of business-critical systems
- Supporting BlackBerry Enterprise Server, hand-held devices and associated desktop software
- Investigating and testing software products for suitability
- First-line network support e.g. switch replacement/configuration, troubleshooting connectivity problems
- Complying with change control procedures
- Developing and documenting procedures and policies.

1997 to 2002: Norsk Data Ltd

Norsk Data provides managed services for clients in the public and private sectors.

Core duties/responsibilities:

- Break/fix hardware support on laptops, desktops, printers, servers from a variety of vendors including Compaq, HP, Dell, Toshiba and ICL/Fujitsu.
- responsible for a site of 50 users providing first-line support in an NT4/Citrix environment; this included using Legato Networker, supporting MS Office products and proprietary applications and administrating user accounts, including email, on Microsoft Exchange Server.

1992 to 1997: Marks and Spencer

Sales assistant, warehouse operative and a CCTV operator.

Education and Qualifications

Open University courses:

Feb 2006 to present:	M360 Developing Internet Applications M358 Relational Databases
2005:	M301 Software Systems and Their Development
2004:	MT262 Putting Computer Systems to Work T223 Microprocessor-Based Computers
2003:	M206 Computing: An Object-Oriented Approach
2002:	MU120 Open Mathematics T173 Engineering the Future

A final course in 2007 will complete my honours degree.

Other training/qualifications:

2001:	Apple Certified Systems Engineer <ul style="list-style-type: none">- Apple Information Sources (AC610)- Apple Software Engineer (AC630)- Apple Networks & Telecommunications (AC650)- Supporting & Integrating Apple Servers (AC660)- Apple Hardware Engineer (AC621)
2000:	Accredited Compaq Technician (Recertification) <ul style="list-style-type: none">- Desktop/Workstation/Notebooks Hewlett Packard Authorized Support Provider: <ul style="list-style-type: none">- Certified Technician Business Laserjets- Certified Technician Mopiers
1996 – 1999:	City & Guilds 224 Electronics Servicing Parts 1 and 2
1994:	A level Chemistry, Biology and General Studies
1992:	GCSEs